

# Complaint Notice

## Notice to Credit Union Members

Metro Medical Credit Union is incorporated under the laws of the State of Texas, and, under state law, is subject to regulatory oversight by the Texas Credit Union Department. If you have a dispute with Metro Medical Credit Union, you should contact the Credit Union. If the dispute is not resolved to your satisfaction, you may file a complaint against the Credit Union by contacting the Texas Credit Union Department through one of the means indicated below:

Mail: Texas Credit Union Department  
914 East Anderson Lane  
Austin, Texas 78752-1699

Phone: 512-837-9236

FAX: 512-832-0278

Email: [complaints@tcud.state.tx.us](mailto:complaints@tcud.state.tx.us)

Website: [www.tcud.state.tx.us](http://www.tcud.state.tx.us)

Please note that the Department does not have authority to resolve contractual disputes or undocumented factual disputes between a member and this Credit Union. If your dispute is of this nature, you may want to consult with legal counsel regarding your rights to resolve this situation.